

Safety during Your Child's Clinic Visit

Your child's safety is important to us. Staff will:

- Ask your child to not climb on the furniture. This keeps your child safe from falling.
- Check your child's name and birth date.
- Tell you their name and role.
- Wear an ID badge.
- Clean their hands before and after taking care of your child. Hand washing is the best way to stop the spread of germs.

If you have an urgent safety concern, please tell the staff right away.

For less urgent safety concerns you may:

- **Call the Patient Safety Hotline at 414-266-2273 or 1-800-809-7646.**
- Go to www.chw.org. Click on "contact us" and "report a safety concern".

Hospital Resources

- **The Daniel M. Soref Family Resource Center.** The Resource Center on the first floor of the main hospital building. It offers parent support, financial information, a library with books, videos and other materials. Call 414-266-3169 or go to www.southeastregionalcenter.org
- **Sibling Care.** Offers a special place for brothers and sisters to play while their sibling is in the hospital or at a clinic appointment. Visits are time limited to 90 minutes and open to ages 2 to 12, Monday – Friday (10am -6 pm).
- **CHW Preventing injuries and promoting Wellness.** www.chw.org/childrens-and-the-community/injury-prevention-and-wellness/
- **CHW Social Work** – 414 -266-2800
- **Safe Kids Worldwide** is an organization dedicated to preventing injuries in children www.usa.safekids.org

Community Resources

- **National Domestic Violence Hotline.** Call 1-800-799-7233 (SAFE). Online, go to www.endabuse.org. Call for help about family violence.
- **Parent Helpline.** A private, 24 hour phone line. Counseling and resources for parents and other child caregivers are available. There are many resources including those for child abuse concerns. Call 414-671-0566 or Email HelplineCounselor@theparentingnetwork.org
- **Suicide Prevention Hotline** – 1-800-SUICIDE (1-800-784-2433) or go to <http://www.suicidepreventionlifeline.org>
- **Wisconsin Poison Center.** Provides 24 hour , toll-free poison information at 1(800) 222-1222 [or goto www.wisconsinpoison.org/Poison-Home](http://www.wisconsinpoison.org/Poison-Home)

This teaching sheet is meant to help you care for your child. It does not take the place of medical care. Talk with your healthcare provider for diagnosis, treatment, and follow-up.