

# Clinical Navigation Program

Using evidence-based models, our **innovative clinical navigator program** connects families in the clinic setting with existing community support services to improve health outcomes and health care utilization for children.

The graph to the right illustrates the need for this type of program, as we know that 90% of what influences child health occurs **outside of the doctor's office**.

The program recruits **student volunteers** to serve as navigators in a clinic. The process allows providers to address the social determinants of child health as a standard part of clinical care.



## Program Snapshot

Since October 2014, student volunteers have served nearly 10,000 families across 4 primary and specialty care clinics in the city of Milwaukee, greater Milwaukee area and on the Children's Hospital of Wisconsin main campus. In these clinics, families are screened for unmet resource needs as a standard part of care. Students connect families in need to local services for food, housing, social support and other basic needs. This service will be offered at three additional clinics in the coming year.

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<http://www.chw.org/medical-care/primary-care/primary-care-access/clinical-navigation-program/>